

August 30, 2017

To all NMR patrollers:

Hello everyone! This is the email you have all waiting all summer for!

The annual NMR Fall OEC Refresher for Cycle A will be a Hybrid Refresher (similar to the last couple of years). That means you will be required to complete the on-line portion of the refresher, the written workbook for Cycle A and the hands on practical portion of the refresher on September 23rd at the Gaylord High School, 90 Livingston Blvd, Gaylord, MI.

To recertify you must complete the following steps. Again, please be diligent in completing these steps to ensure a smooth day during the hands-on refresher in September. Go through it carefully and note that there are some slight changes. Just like last year there are a number of steps that must be completed online and some may seem redundant but they are each necessary.

1. Complete the written workbook that you received in the mail from the NSP for the Cycle A Refresher. You will **absolutely need to bring this written completed workbook to the Gaylord High School to receive credit for the refresher and you need to pass the refresher to be recertified as an OEC Technician each year.** There have been questions about this in the past so please be advised that it is still required by NSP that you complete this written workbook and present it during the hands-on part of the refresher. If you don't have a copy of the workbook you can download a copy from the NSP website (go to: member resources, education resources, OEC, 2017 Cycle A Workbook) and print it out, complete it and bring it with you!
2. **Complete the on-line course for the NSP OEC Refresher Cycle A and print out a copy of your completion certificate. Bring the certificate with you to the Gaylord High School.** This will also be required as part passing your refresher so you need to complete it. Go to the NSP.org website and sign in as a member. You will then click on the on-line learning box, click again to enter the online learning management system. Under the Courses tab you will find the 2017 Refresher A course. Plan on about 2 hrs to complete this course. It does not have to be done in one sitting and you can return to where you left off as often as you need to complete the 7 learning modules. Be sure to take the survey at the end in order to print out your certificate of completion and bring that certificate to the refresher.
3. **Enroll in the NMR OEC Cycle A Hybrid Refresher Course on-line on the NSP website.** Mike Malanga will be listed as the Instructor of Record. To do this: log in to the NSP website as usual and go to member resources, select course schedule from the right hand side of the page. Type in the course number C150170004 and go through the registration process on the website. Note: OEC Instructors and helpers teaching at the refresher should register for class C150170003 (Instructor Refresher) instead of the general refresher.
4. Just like last year Complete the on-line waiver form by going to the following link ahead of time this year. <https://www.smartwaiver.com/w/59823c0fc92c2/web/> This is an electronic signature form to take the place of the hard copy waivers you used to sign at the event. **Be sure to follow all the instructions including confirming your E-signature from the email confirmation you will receive in your in-box. If you do not see an email to confirm your electronic signature within a couple hours, please check you junk mail folder.**

5. Come to the hands-on portion of the refresher at the Gaylord High School on September 23rd at 11:30 am for check-in. Bring your ski patrol pack, paper work and have you on line registration done. **Be sure you have your OEC Technician Card with a blank Cycle A on the card.**

Very important! Please note that you will receive another email after Labor Day showing you how to pay the \$15.00 fee to cover the cost of the refresher. That will also be required in order to come to the annual refresher.

When you come to the hands-on portion of the OEC refresher with all the above steps completed you will go through the stations as we did last year as small teams and complete each of the required sections. Plan on a 12:20 pm start and you should be able to complete this course by 4:30-5:00 pm.

The NMR instructors have been working again to prepare the hands-on course sections for you and will be going through the course themselves the morning of September 23rd to work out the final logistics for the day. Please come prepared and have some fun as you go through the afternoon.

As always thank you for everything you do for the skiing public and your resorts! This is a big commitment to get refreshed each year but it makes us all better prepared to provide the on-hill emergency care that is a hallmark of the NSP.

Mike Malanga
Northern Michigan Region OEC Advisor

Refresher check list:

1. Complete the NSP Hybrid Refresher A Online at NSP.org site and bring certificate to refresher
2. Complete the written answers in the NSP Cycle A Workbook and bring to refresher
3. Register on the NSP.org WEB Site for course # 150170004 (unless you are teaching or helping at the refresher, then register for course # 150170003.
4. Complete the on-line waiver at <https://www.smartwaiver.com/w/59823c0fc92c2/web/>
Instructors and helpers use this waiver <https://www.smartwaiver.com/w/598238dc7efc3/web/>
5. Come to Gaylord High School Saturday September 23rd (Registration opens at 11:30AM.)

Bring:

- a. Completed Refresher Cycle A Workbook (hard copy with written answers completed)
- b. Certificate of Completion for Cycle A from the on-line refresher portion
- c. Your Outdoor Emergency Care technician card with a blank space for cycle A
- d. A fully stocked patrol pack
- e. And be ready to have a fun afternoon

Instructors and helpers will have already received a separate email with details for the morning Instructor Refresher.